



2012 Guidance Disclosure

International toll-free and toll access dial-in numbers for global conference participants

Date: Tuesday, January 17
 Time: 2:00 p.m. ET
 Webcast: www.nap.com
 Participant Pin: 34763623 followed by the # sign

Country	Toll-Free Access Number	Toll Access Number
Argentina	0 800 666 0677	
Australia	1 800 194 641	+61 2 9253 5927
Austria	0800 005 434	
Belgium (Landlines only)	0800 71 663	+32 (0)27 92 03 18
Brazil	Please contact Customer Service at 1-866-427-5234	
Canada	1 866 946 0484	+1 416 849 8296
Chile		+86 (0)400 681 5415 (National toll number)
Colombia	Please contact Customer Service at 1-866-427-5234	
Costa Rica	0800 012 1685	
Croatia	0800 22 2590	
Czech Republic	800 700 838	+42 022 888 0167
Denmark	8088 6409	
Ecuador	1800 010 529	
Finland		+358 (0)9 4259 7868
France	0 805 63 0093	+33(0)1 73 04 52 51
Germany	0800 664 7681	
Greece	00800 12 7640	
Hong Kong	800 96 38 42	
Hungary	06 800 16804	+36 1808 8067
India	Please contact Customer Service at 1-866-427-5234	
Ireland	1 800 932 861	+ 353 (0)1 526 0021
Israel	1 80 925 85 64	
Italy	800 870 255	+39 02 30410420
Japan	00663 3801577 Please check with your local carrier for international toll free restrictions	+81 (0)3 4520 9488

Country	Toll-Free Access Number	Toll Access Number
Luxembourg	800 2 8564	+352 20 880 988
Malaysia	1800 81 43 31	
Mexico	001 800 514 6359	+52 55 4631 9730
New Zealand	0800 44 97 93	
The Netherlands		+31 (0)20 794 79 34
Norway	800 128 19	
Panama	800 226 6417	
Peru	0800 53910	
Philippines	Please contact Customer Service at 1-866-427-5234	
Poland	800 112 4214	+48 22 397 0428
Portugal	800 814 441	
Romania		+40 (0) 31 810 24 90
Russia	8 10 800 2624 1012	
Saudi Arabia	Please contact Customer Service at 1-866-427-5234	
Singapore	800 120 4972	
South Africa	0800 999 317	+27 (0) 87 353 4941
South Korea	00 308 13 2229	
Spain	800 300 719	+34 (0)91 791 12 10
Sweden	0200 89 63 64	+46 (0)8 505 135 02
Switzerland	0800 832 646	+41 (0) 225 802 969
Taiwan	00 801 127 126	
Thailand	001 80015 62 05 32 17	
Trinidad and Tobago	1 800 205 8565	
Turkey	Please contact Customer Service at 1-866-427-5234	
United Arab Emirates (PIN 934737 must be entered first, then Participant PIN)	8000 441 48 83	
UK	0808 238 1790	+44 (0)20 3147 4757
Uruguay	000 413 598 3720	
USA	1 866 946 0485	+1 646 216 4772
Venezuela	800 100 8514	

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